

News You Need to Know from the Mailers Technical Advisory Committee

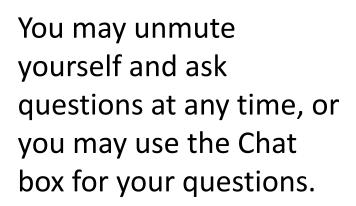
February 3, 2022

Presented by: Dina Kessler, Neal Fedderman, Suzi Oswald, Rob Hanks, and Mark Fallon

Katrina Raysor, USPS











PPT presentation along with the recording will be posted on Postal Pro.

Please ensure you are muted when you are not asking questions or participating with the presentation.



MTAC and PCCAC

MTAC - Mailers' Technical Advisory Committee

MTAC is a venue for the United States Postal Service to share technical information with mailers, and to receive their advice and recommendations on matters concerning mail-related products and services, in order to enhance customer value and expand the use of these products and services for the mutual benefit of Mailing Industry stakeholders and the Postal Service.

PCCAC - Postal Customer Council Advisory Committee

Their role is to function as an oversight body, providing guidance on PCC best practices and bringing PCCs together for mutual gain in accomplishing the Mission.

- Mailing Address:
 - MTAC Program Manager
 - Marketing
 - US Postal Service 475 L'Enfant Plz SW
 - Washington DC 20260-4411
- Email Address: MTAC@USPS.GOV
- Web Site: postalpro.usps.com/mtac
- PCC Email: PCC@usps.gov





MTAC – Overview

Open Session (Tuesday) January 11:

- PMG Remarks
- Peak Debrief
- Chief Information Officer Update
- Data, Technology, Addressing
- Entry, Payment, Product Solutions
- Network Operations
- WG/UG/TT Closeout
- Closing Remarks

Focus Groups (Wednesday) January 12:

- Network Operations
- Entry, Payment, Product Solutions
- Data, Technology, Addressing

Session Contributors

Dina Kessler, Neal Fedderman, Suzi Oswald, Rob Hanks & Mark Fallon



MTAC Open Session



PMG Update

- Overview of Peak
- Operational Precision & Collaborative Planning
- Organizational shift for accountability
- Vision of the plan
- Investment in technology for operations

Peak Summary

The Postal Service began planning for this peak earlier than any other year, and the results show the successful execution of these plans.

From <u>Thanksgiving</u> THROUGH <u>Dec. 31</u> INCLUDED:

Mail and Packages Delivered

Days to Deliver

2.7

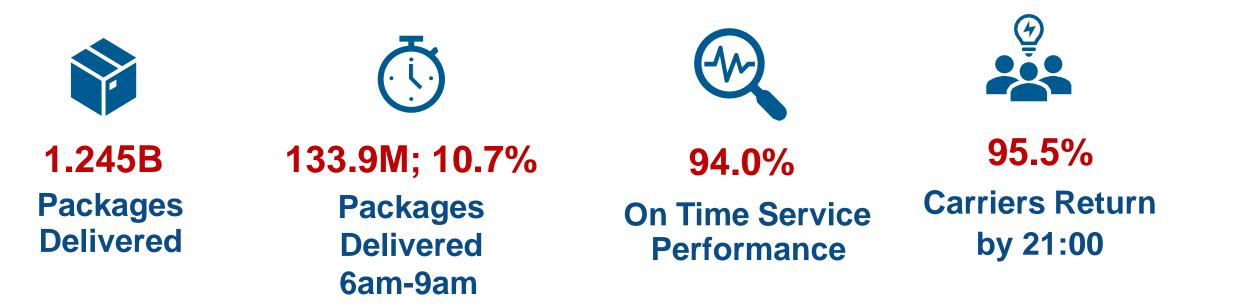
13.2 B

13.2 billions mail pieces and packages accepted for delivery since Thanksgiving Averaged 2.7 days to deliver a First Class mail piece across the network, compared to 3.3 days last peak





CRDO Peak Highlights



From <u>Nov. 6</u> THROUGH <u>Dec. 31</u> INCLUDED





CLPO Peak Highlights







Plan Execution



Complement

- Increased employee complement by 33,000 since January 2021
- Hired approximately 45,000 additional temporary employees (30,000 processing employees and 15,000 retail and delivery employees) to start on or after October 9, 2021 and hired 1,100 additional truck drivers.



Equipment

 Completed deployment of 112 package sorting machines, with 89 in processing facilities and 23 in delivery units.

Space



• Activated 46 package support annexes with 2-5 year lease terms for use beyond peak season to help acquire space in high demand areas.

 Activated 54 temporary mail processing and logistics annexes to process packages during the FY 2022 peak season.



Transportation

- Increased air transportation capacity by 12 percent over last peak season.
- Expanded 6 surface transfer centers (STC) and ensured they are not co-located at processing facilities to help alleviate dock congestion and reduce transportation trips.
- Better utilized trailer space on surface transportation trips.





Sustaining strong service performance

Since the second quarter of FY2021, we have seen service performance steadily improve across all mail categories. These service improvements have been, in part, the result of strategic diversification of volume traveling across the air network among additional air carriers and more reliable surface transportation providers, as well as new service standards that went into effect Oct. 1.

FY2022 FIRST-QUARTER SERVICE PERFORMANCE FOR Oct. 1 THROUGH Dec. 24 INCLUDED:

First-Class Mail

89.8%

Delivered 89.8 percent of First-Class Mail on time against the USPS service standard, an **improvement of 1.24 percentage points** from the fourth quarter. **Marketing Mail**

91.7%

Delivered 91.7 percent of Marketing Mail on time against the USPS service standard, a slight decrease of 0.73 percentage points from the fourth quarter. Periodicals

81.2%

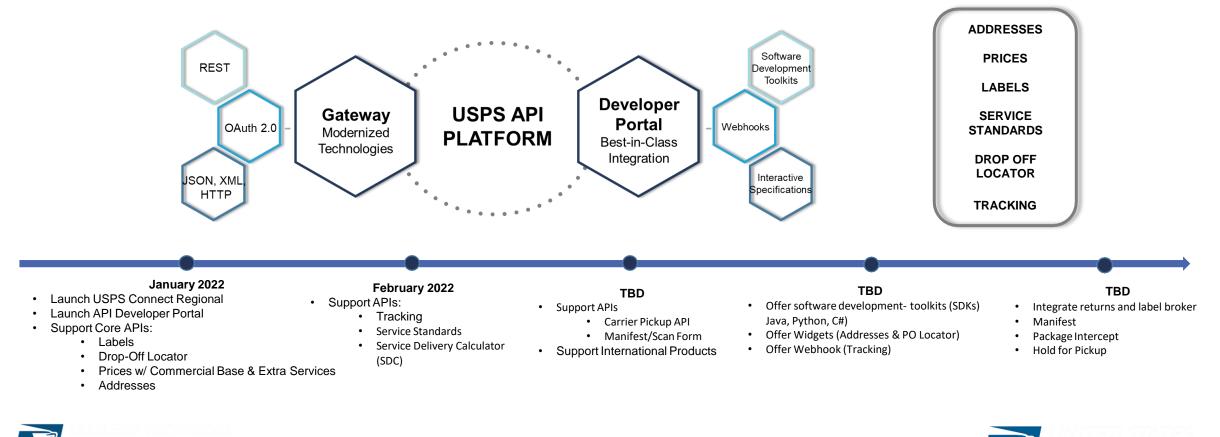
Delivered 81.2 percent of Periodicals on time against the USPS service standard, an **improvement of 1.57 percentage points** from the fourth quarter





USPS Connect: Next Generation API Platform

- Enable rapid application development with ready-to-integrate online code
- Enhance developer support with simple onboarding and an interactive test environment
- Increase security with industry-standard OAuth 2.0 authorization protocol
- Provide Ease of Integration through leading-edge, scalable API management with modernized HTTP-based REST APIs that support multiple languages



Informed Delivery (ID) Platform

- 42.3M users, 20M emails daily, 48% yearly growth
- New Cloud Platform for Growth
- Scale for 130M customers
- Robust 2-way Communication
- Rich Mail and Package Experience
- Campaigns, Pictures, Status, Package Management
- Near real-time delivery notifications to users



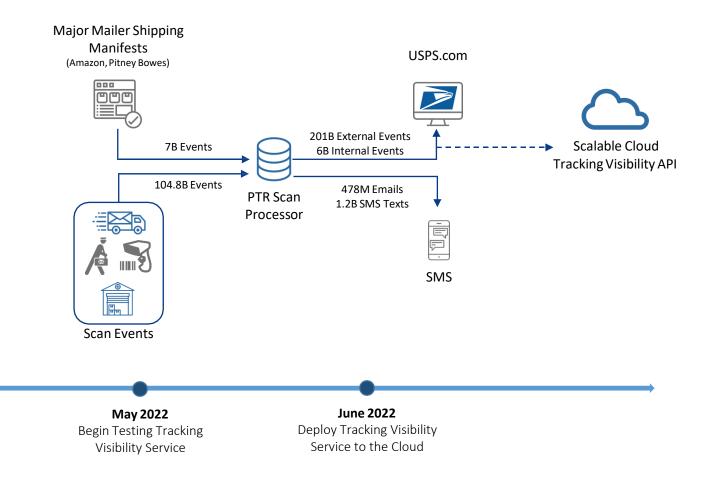






Product Tracking and Reporting (PTR)

- 24/7 package tracking and package visibility data to individual USPS customers, commercial USPS customers, internal USPS business users and other USPS systems
- Improve reliability and system availability of Track and Confirm Service
- Near-real time tracking data vs. existing 15-minute lag time





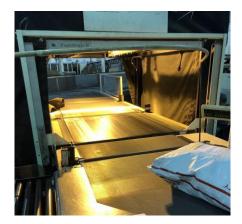
April 2022 Complete Tracking Visibility Service Development





Package Payment Platform

- Modernizes platform
- Provides package level details through IV-MTR
- Automates intelligent verification across channels



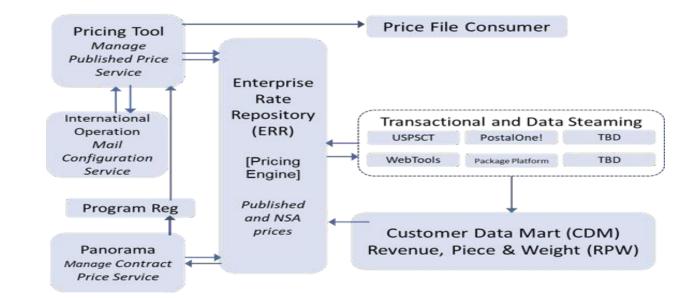
	USPS Returns	PC Postage	Click-N-Ship	Domestic Single Piece	USPS Connect Local	USPS Connect Regional	Domestic Drop- Ship	International	Parcel Return Service
Launch Date	Jan 2019	Jun 2020	Jun 2020	May 2021	Jul 2021	Feb 2022	Jul 2022	Aug 2022	Jan 2023

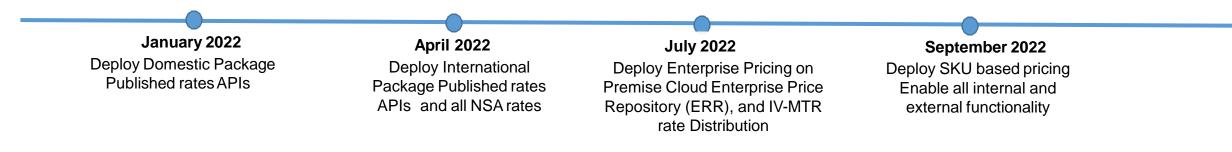




Enterprise Pricing Services Platform

- Modern internal cloud-based architecture that will facilitate quicker and seamless deployment of
- Modern API based access to price data for both internal and external users
- Provide pricing files via IV-MTR for domestic, international, and NSA
- Support SKU based pricing and could replace Notice 123 download







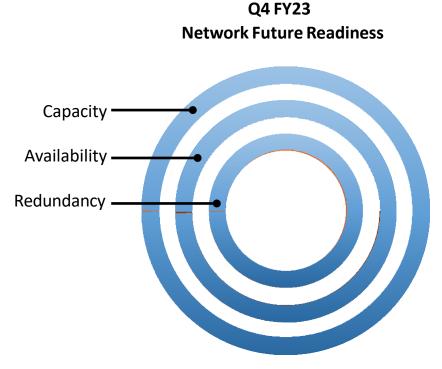


Modernized Networks at 32K Postal Facilities

Leverage TIPN-E acquisition contract to diversify suppliers, and promote 99.9% performance, future-focused capacity and modern architecture

- Diverse supplier base
- Redundant circuits to promote 99.9% availability
- Modern circuitry and SD-WAN Technology

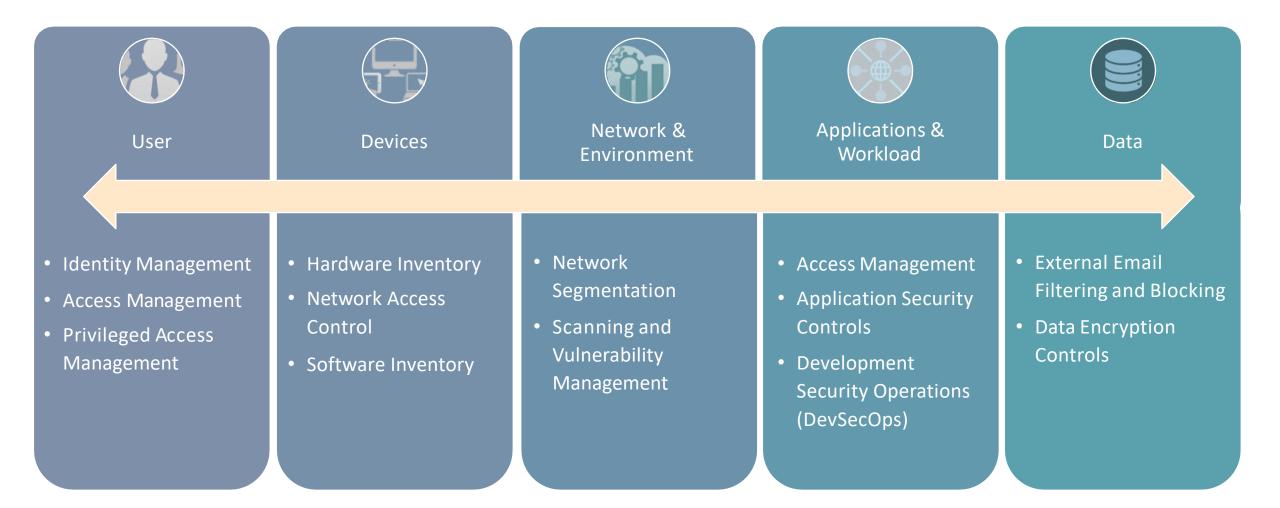
	Current State	<u>Q4 FY22</u>	<u>Q4 FY23</u>
Capacity	70%	85%	99%
Availability	50%	75%	99%
Redundancy	1%	50%	99%







Cybersecurity: Zero Trust Journey: Status of Major Initiatives







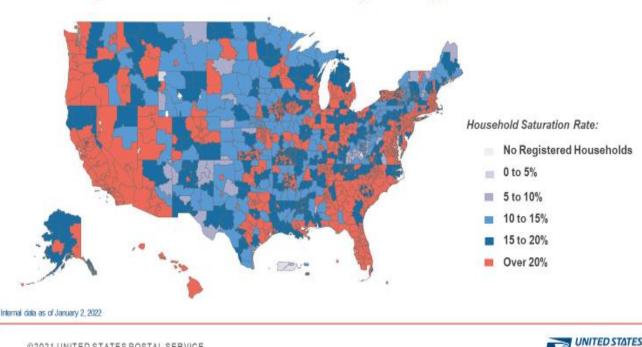




USER DATA

Informed Delivery Update •

- **User Data** •
- **Household Saturation** •
- **Campaigns Completed** ٠



INFORMED DELIVERY® HOUSEHOLD SATURATION

Informed Delivery has reached 25.3% national saturation of eligible delivery points.







- Feature Updates
- Package Campaigns shipper campaign portal
- IV- Peak Update
- Product Tracking and Reporting
 Peak

THE STATUS ON MAIL API

USPS is building APIs to support mail campaign submission by mailpiece **WHAT IT DOES**:

- Mail API will provide:
 - The ability to add unique images by mail piece
 - Target URLs to different mailpiece barcodes within the same campaign.

THE FIRST STEP:

- USPS is using mail API on a prototype application called Informed Greetings for testing
 - Informed Greetings would allow online Card suppliers to do individualized campaigns on behalf of the end customer







ADVANCED EXPECTED DELIVERY WINDOW(AEXD™)

nitial Prediction Date Calculated by the Service Delivery	Network Scan Drive	en Updates			
Calculator Expected Delivery By	Prediction Date Is Update Using Network Scan Events	Highest Probability of Delivery Window			
I1 Jan By 8:00pm	Expected Delivery On Mon 10 Jan	Predicted Date is Accompanied With a Predicted Delivery Window	Day of Delivery Pre Widow is Updated 1–4-hour window or *End of Day	ediction Updated Day of Delivery (Future) Carrier in Delivery Are	
	By 8:00pm	Mon 10 Jan Between 3:00pm and 7:00pm	depending on the confidence score	Carrier a Few Deliveri Away	
			Between 3:00pm and 7:00pm		





Mail in Measurement Overview

- Class and Mailpiece Exclusions by Top Reasons charts
- Measurement Requirements
- Start the Clock Events
- Stop the Clock Events





Entry, Payment & Product Solutions

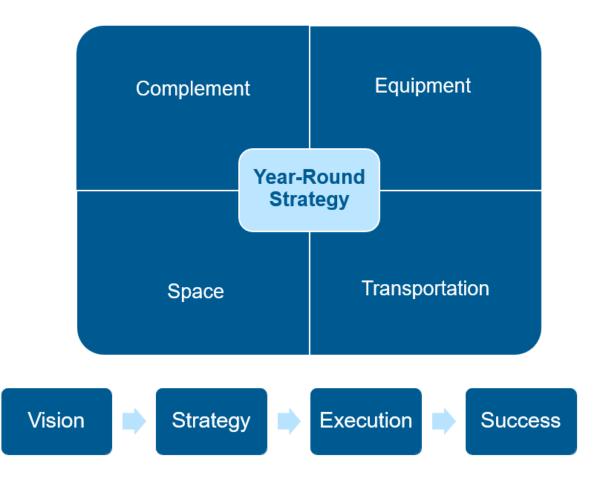
- Foti
 - Plus One and USPS Connect Local Update
- S. Owens
 - Future Price Change Timeline
- G. Hoyt
 - Communication Plans for Structure Changes in 2022





Network Operations

- Industry Engagement 2022
- Adopted a year-round strategy







Successes

- No gridlocked facilities
- Delayed volume reduced by 64% overall to SPLY
- Utilization of new machines
- SPSS over 100k per day
- SIPS over 80k per day
- ADUS over 70k per day



Challenges

•Air carrier performance

•Daily omitted trips from contractors

•New STC implementation challenges



Network Operations

- 2021 Logistics Focus
- Accomplishments
- MTE
 - Overview
 - Updates
 - Actions

Tuesday

Surface Transfer Center Network (STC)



MTAC Workgroup #192 – Extra Services Automated Solution

January 11, 2022





Industry Leaders: Steve Krejcik, Pitney Bowes Presort Service Darlene Wolf, Progressive Insurance

Postal Leaders:Roshonda Jackson, Executive Manager, Product AcceptanceLynne Hallett, Principal Product Mgmt Specialist

Purpose of the Task Team

Automate Certificate of Mailing forms to reduce administrative time for mailer and postal clerks, eliminate keyed-in meter postage and digitize ball-stamp verification as "proof" that forms were presented and accepted by USPS on date of presentation. This will increase the visibility of certificate of mailing volume & revenue and enhance security.

Results and Conclusion

Workgroup 192 will close with a proposed solution for the electronic submission of the Certificate of Mailing Forms and payment from the customers via the EPS system; manual verification process will not change. Deployment is based on prioritization and funding by USPS. Once developed, a pilot will be launched before national deployment. The Postal Service will communicate and collaborate the Automation of the Extra Services Forms with state Attorney Generals, Update the DMM, Industry Alerts & PostalPro Postings.





New MTAC Members

NEW ASSOCIATION EXECUTIVES

- Nancy Oliddy, National Industrial Transportation League (NITL)
- Gregory Reed, National Star Route Mail Contractors Association (NSRMCA)

NEW MEMBER REPRESENTATIVES

- Bob Fisher, International Mailers' Advisory Group (IMAG)
- Jami Sweeney, National Star Route Mail Contractors Association (NSRMCA)







MTAC Focus Area Groups



MTAC Focus Groups

- Data, Technology, Addressing
- Entry, Payment, Product Solutions
- Network Operations





The Service Performance Measurement Tool

Result of workgroup 194

Testing phrase now and will be released to the Industry soon

It helps everyone identify the issues and work on a resolution in a joint effort with Industry and USPS.

The Tool will help identify your mail that has been excluded from measurement to bring more mail into measurement.

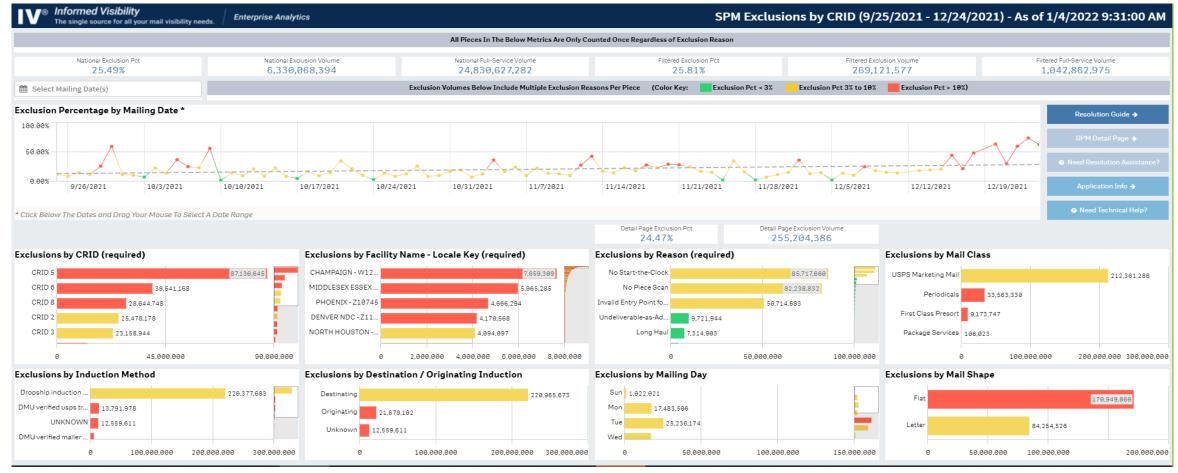
Why is this important? Identifying the issues allows us to work on a resolution. It brings the Industry and USPS together with collaboration and partnership, benefiting everyone to get more mail into measurement, which will give us better data and a greater view into the flow of mail.

Training classes will be rolled out with the release of the Service Performance Measurement Tool.



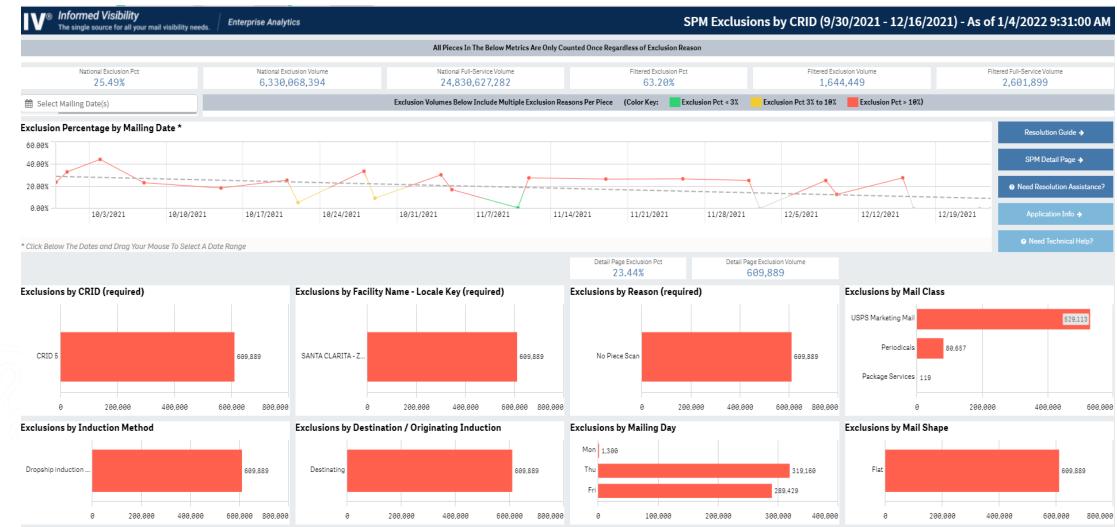


The Service Performance Measurement Tool





SPM Exclusions by CRID –



Wednesday





Entry, Payment & Product Solutions

Industry Resolution Guide for Commercial Mail Excluded from Measurement

(Draft 04.26.2021)

Exclusion Reason	ID Defect	Confirm Root Cause	il link so they can be added. Take Action	
Non-Unique Physical IMcb (actual container placard)	Duplicate IMcb scans associated with multiple containers	✓ Mailer is not preventing use of duplicated container placards	Mailer not duplicate physical IMcb placards	
[impacts Start-the-Clock]		✓ USPS is not using a unique 99Z trailer barcode for each trip of mailer transported containers that are unloaded at a USPS processing/network acceptance site	Mailer Transport: contact USPS for assistance	
		✓ USPS is not associating the 99T trailer barcode with either: 1) a departure scan between each trip of containers unloaded at the same USPS acceptance site, or 2) associating the 99T trailer barcode with an arrival scan at another USPS site	<u>USPS Transport</u> : contact USPS for assistance	
Orphan Handling Unit (tray, tub, or sack) [impacts Start-the-Clock]	Mail piece is associated to a loose tray, tub, or sack (HU) that <u>was not inducted</u> at a BMEU	 DMU verified tray, tub, or sack is not associated with a container in the eDoc 	Mailer determine if it is possible to avoid DMU verified orphan HU's; if not, then the pieces will be exclude from measurement	
Unknown Entry Facility [impacts Start-the-Clock]	Entry facility identified by the Locale Key or Entry Point Postal Code fields in the mailer eDoc do not identify a unique USPS entry site in the Facilities Database (FDB)	 Locale Key field is <u>not</u> ORIGIN and is not valid for any USPS site Locale Key field is ORIGIN and the Entry Point Postal Code field (5-digit or 9-digit) is not valid <u>and</u> unique for any USPS site Operational data does not identify a unique USPS entry site (SV scan is used when it is the Start-the-Clock source) FDB is not accurate (site missing, or wrong or missing locale key or postal code in site record) 	 Mailer correct the Locale Key field t a valid USPS site (see the FAST <u>Facility Profile</u>) Mailer correct the Entry Point Posta Code field (5-digit or 9-digit) to a valid and unique USPS site (see the FAST <u>Facility Profile</u>) Contact the USPS for assistance Contact the USPS for assistance 	







- Multiple Addressing related topics being worked via UG#5:
- Cycle O: CASS Cycle O scheduled for release in August 2022
- Secure Destruction: looking at the data, finding some opportunities. The USPS did find 1% can't go
 through the equipment of secure destruction, and goes to CFS (for manually processed and physically
 returned to the mailer)
- **MDD:** Future enhancement brainstorming session, looking at the next opportunities to use the device. They have seen good improvement with carriers entering information on the handheld MDD units.
- GAA-UAA (Good As Addressed UAA mail) restart and include delivery on the discussions.
- NEW: ACS data quality issues (due to what is submitted to the USPS) issue with people filling out the information. Looking at the Nixie Codes: USPS has done some training on the Nixie Codes; data is showing improvement with the training. Easier for the carriers to enter the information with MDD units. They will be looking at the data and reporting back.





Data, Technology, Addressing

Flats: Scan rates continue to decline. Mailers Scorecard: Low scan rate percentages are an issue and factor into assessment calculations. Looking for more clarity and discussion on accurate information on scorecard and improving scan rates.

First-Class Letters and Marketing Mail: The industry is concerned about the recent increase in mail dropped from measurement and the mail in measurement in general. Therefore, the industry would like to revisit the rules for dropping mail from measurement and revisit the topic of a logical start-the-clock event to get more mail into measurement. This ties back into Service Performance Measurement Tool.

Looking at the business rules, flags that drops mail from measurement with the option of changing the business rules. With the goal of moving that mail into measurement with different rules.

Packages: Scanning issues are being reported. The consensus was wrong bar codes are being scanned; how do we educate the field so that visibility can be gained to this mail.

Hazmat: Review/discussion on hazmat indicators – updated and running by next peak season.





Entry, Payment & Product Solutions

- **Undocumented Over 45 Days Error Purge** ۲
- Automate Permit Balance Look-Up
- Mail in Measurement
- MSSC Call Issues/Metrics •

Packages

- Redirects (verbal redirect versus MDF in FAST)
- Statements Stuck in PMT Status
- Update on Statement of Ownership Auto-Upload Issue
- Update on OCPI (Outbound Commercial Provider Initiative) •
- Update on Missing Flag on Consolidated Payment Request •
- Update on Hiding Permit Accounts that are Canceled or Closed

Flats

- Redirects (verbal redirect versus MDF in FAST) ٠
- Statements Stuck in PMT Status
- Update on Statement of Ownership Auto-Upload Issue ٠
- Update on OCPI (Outbound Commercial Provider Initiative)
- Update on Missing Flag on Consolidated Payment Request •
- Update on Hiding Permit Accounts that are Canceled or Closed ۲

Current Manual Error Removal Process

- Only performed for Seamless CRIDs that exceeded the assessment threshold for undocumented pieces
- Undocumented errors removed when barcodes could be matched to eDoc older than 45 days from the scan date
- DR run once prior to Scorecard being locked and assessments generated for previous month activity
- Impacted mailers were notified via generic e-mail from HQ Mail Entry mailbox

Enhanced Automated Error Removal Process – 1/23/2022

- Performed for all Seamless CRIDs regardless of threshold status
- Undocumented errors removed when barcodes could be matched to eDoc older than 45 days from the scan date
- Error removal process is performed daily and will update Scorecard the following day
- Mailers using IV-MQD should identified error removal by leveraging the "Error Deactivation" indicator in their MQD Undocumented feeds

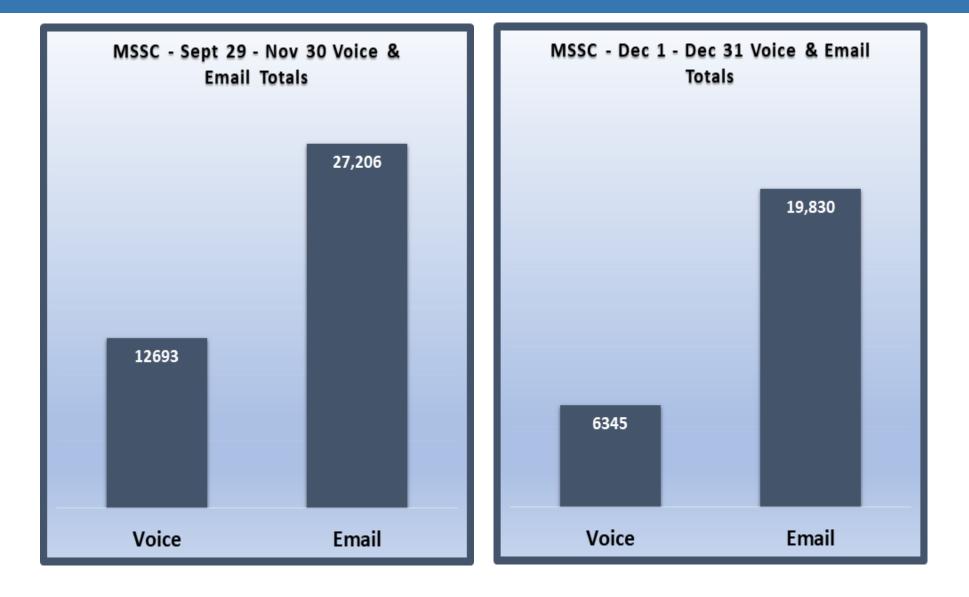
Mail In Measurement Relationship to Mailer Scorecard

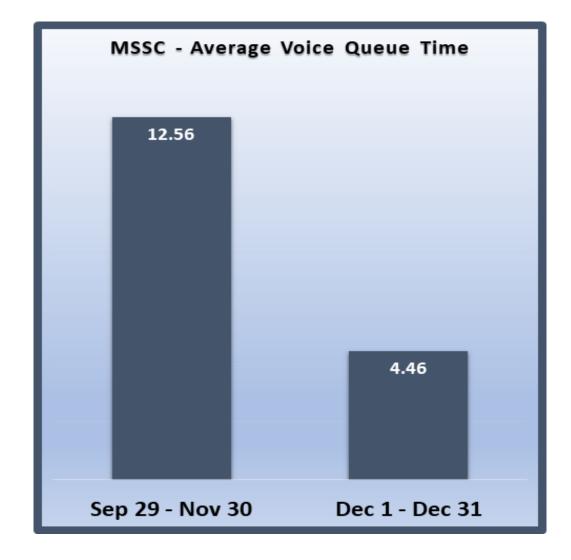
• Mail excluded from measurement does not directly impact the Mailer Scorecard

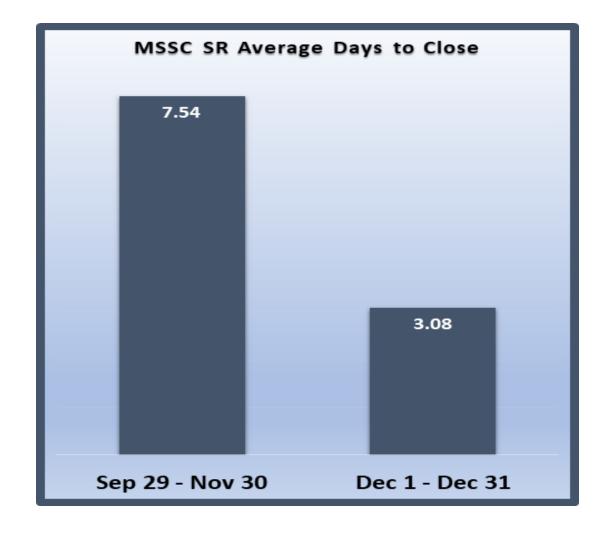
Permit Balance Look-up

• Can process be automated?

FY 22 MSSC Metrics









Length is the longest dimensionWidth is the second-longest dimensionHeight is the shortest dimension

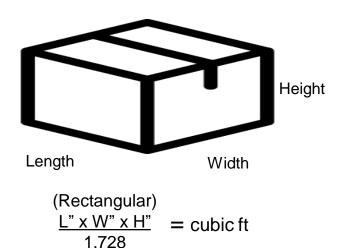
Non-Standard fee applies to:

Packages with manifest length >22" and < /= 30" Packages with manifest length >30" Packages with manifest cubic volume (LxWxH) > 3,456 in³

Non-Compliance fee applies to:

Packages with no manifest data provided and captured length > 22" or volume (LxWxH) > 1,728 in³ Packages with inaccurate manifest data and captured length > 22" or volume (LxWxH) > 1,728 in³

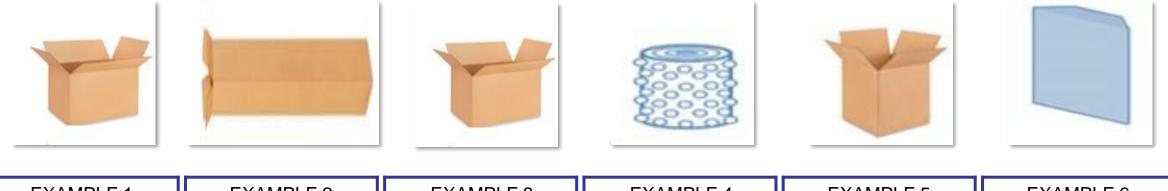
Mailers must provide dimensions when the package's cubic volume measures over one cubic foot (1,728 inches)







Non-Standard Examples



EXAMPLE 1	EXAMPLE 2	EXAMPLE 3	EXAMPLE 4	EXAMPLE 5	EXAMPLE 6
A rectangular package that measures 23"x12"x12 ", and has a cubic volume of 1.9 ft ³	A rectangular package that measures 32"x10"x10" and has a cubic volume of 1.8 ft ³	A rectangular package that measures 23"x16"x16 " and has a cubic volume of 3.4 ft ³	A non-rectangular package that measures 31"x16"x16" and has a cubic volume of 4.5 ft ³	A rectangular package that measures 16"x16"x16" and has a cubic volume of 2.3 ft ³	A non-rectangular package that measures 16"x12"x11" and has a cubic volume of 1.2 ft ³
Non-Standard Fee Length >22in	Non-Standard Fee Length >30in	Non-Standard Fee Length >22in Cubic Volume > 2ft ³	Non-Standard Fee Length >30in Cubic Volume > 2ft ³	Non-Standard Fee Cubic Volume > 2ft ³	Non-Standard Fee None



Container Nesting via Electronic Files

Provides:

- Visibility for packages traveling in containers
 - Earlier in package delivery lifecycle
 - \circ $\,$ While moving through the USPS Network $\,$
- Chain of custody and start-the-clock
- Integration with new features, technology, innovations

Start with Open and Distribute shipments

- Calendar Year 2022, TBD
- Include access to features
 - Expected Delivery (ExD[™])
 - \circ Faster extract cycles





Verbal Redirect versus MDF in FAST

Two verbal redirects during Peak Season addressed by Processing & Delivery

- DDU Northville, MI 48167 to Farmington Hills MI DDU
- Lehigh Valley PASCF, 26 pallets of 5-digit SCF discount mail to Northampton PADDU

All Emergency Redirects should be entered in the Mail Direction Errata File.





Peak Performance

- Overall Peak
- New Opportunities



Industry Connect Dashboard

Select a Region		♥ Select a	Division	▼ Select a	Facility	▼ Select a Sta	te	▼ Select a Facility 1	Type 🔻	Select a Facility Subtype 🔹
Filter on Network	Status	Filter on	Letters Status	Network Cycle Condition	Drop Ship Cycle Condition	Letters	Flats	Appointment No-Shows	Active Power Outages	
2 - Elevated 4 - Normal Operations 5 - Normal Operations 6 - Not Applicable	1 11 106 2	2 - Elevated 4 - Normal Operation 5 - Normal Operation 6 - Not Applicable			1.25	1				Color Legend for Map:
Filter on Drop Ship 3 - Above Normal	Status 2	2 - Elevated	n Flats Status 2				N.T.	2	EUROPE	(experiencing power outage) 2 - Elevated
4 - Normal Operations 5 - Normal Operations 6 - Not Applicable	7 107 4	3 - Above Normal 4 - Normal Operation 5 - Normal Operation 6 - Not Applicable		45			NORTH AMERICA		Calls.	3 - Above Normal 4 - Normal Operations
Filter on No-Show 2 - Elevated 4 - Normal Operations 5 - Normal Operations 6 - Not Applicable	Status 1 4 112 3								© QpenStreetMap contributors	5 - Normal Operations
Facility Name		Q NASS Code	c	Network Cycle Co	ondition	Drop Ship Cycle Condition	Lette	ers	Flats	No-Show Appointment %
Akron OH P&DC		442								
Albany NY P&DC		120								
Anaheim CA P&DF		928								
Anchorage AK P&DC		995								
Atlanta GA NDC		30Z								
Atlanta GA P&DC		303								
Austin TX Annex		786PM								
Austin TX P&DC		786								
Baltimore MD P&DC		212								
Birmingham AL P&DC		350								
Boston MA P&DC		021								





Mail Transport Equipment (MTE)

- MTE Challenges
- Postal Pallets
- Central Region Struggles
- Shortages
- Network Changes
- Push Reports





Letters

- Remittance Mail Service
- STC Meeting Service Goals?
- Improvement in Marketing Mail Delivery
- Communication Issues
- Action Item





Flats

- Periodicals End to End Delivery
- FSS Decommissioning/Changes to L006 and L007
- Performance Measurements







Packages/Parcels

- Potential Package Scanning Issues
- Incorrect Barcodes Scanned International Packages
- Low Scan Rates on International Packages
- Action Item DDU Scanning Performance on International Packages





Alternative Specifications for Paper Discussion

- Alternative Paper Weights/Specifications
- Test Alternative Papers
- Action Item for Specifications for Paper





Additional Information

- For additional information on topics please go to PostalPro
 - Find the Industry Forum (PCC/MTAC/AIM) menu
 - Look for MTAC Meeting Presentations
- MTAC@usps.gov
- <u>https://postalpro.usps.com/</u>
- <u>https://postalpro.usps.com/mtac</u>
- <u>PCC@USPS.gov</u>

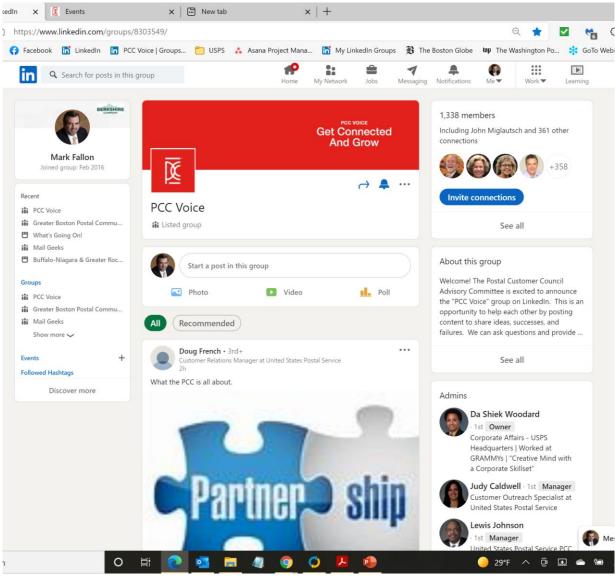


PCC Voice on LinkedIn

How to Join:

- **Step 1**: Sign up for a LinkedIn account:
 - <u>https://www.linkedin.com/signup/cold-join?trk=guest_homepage-basic_directory</u>
- Step 2: Use this link to join the group:
 - https://www.linkedin.com/groups/8303549
 - Or click on this QR Code using your smartphone:







National PCC Touchpoint Webinar February 8, 2022

- 2023 PCC Leadership Awards and Premier Certificate Updates
- PCC Premier Administrative, Education and Communication requirements
- Best practices to help complete PCC Leadership nominations
- Time: 2:00PM ET / 1:00PM CT / Noon MT/ 11:00am PT
- Questions? Contact your USPS Headquarters PCC Liaison





JOIN US IN WELCOMING POSTMASTER GENERAL LOUIS DEJOY

Florida and Caribbean area PCCs are joining together to host an exciting industry event featuring guest speaker, PMG Louis DeJoy on Wednesday, February 16, 2022 in Tampa, FL. Join us for a day filled with education workshops and networking. Hear from Postmaster General DeJoy on how he and his management team are transforming the agency for the future.





CENTER

WEDNESDAY FEBRUARY 16, 2022

TAMPA CONVENTION CENTER

333 S FRANKLIN ST. TAMPA, FL 33602

11:00 AM - 6:00 PM

PRESENTED BY



REGISTER TODAY

WWW.TAMPAPCC.ORG/EVENTS Registration Fee: \$30

- Lunch Provided
- Educational Workshops
- PMG Keynote Address and Q&A Session
- Riverwalk Outdoor Networking with Cash Bar



Partnership USPS – Industry Collaboration Opportunities



MTAC – Meet Quarterly April 5 - 6, 2022 <u>https://postalpro.usps.com/mtac</u>

PCCAC News You Need to Know – April 28, 2022 (tentative)

NPF 2022 – Phoenix, AZ – May 15-18, 2022
<u>http://www.npf.org</u>

GROWING TOGETHER

Areas Inspiring Mail <u>https://postalpro.usps.com/AreasInspiringMailing/Calendar</u>

Postal Customer Council Events (Monthly Lists) <u>https://postalpro.usps.com/pcc#anchor-9</u>



